



Hannahville Indian Community
PURCHASED & REFERRED CARE (PRC)
(Formerly known as Contract Health Services)



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DID YOU KNOW THAT . . . ?

- ✚ Purchased & Referred Care (PRC) are those services available and provided by and at the Hannahville Department of Health and Human Services. Purchased & Referred Care pays for referred care outside the center, which is available only through the health center Priority and Referral process.
- ✚ PRC is neither an entitlement program nor an insurance plan and each facility is required to operate within its budget.
- ✚ PRC considers an elder to be 65 years or older.
- ✚ PRC is the payer of last resort, according to federal law, and alternate resources (i.e. private insurance, Medicare, Medicaid, Workers' Compensation, VA benefits, medical assistance programs, etc.) pay first. All members must prove that they have applied for and completed all applications for all alternative resources.
- ✚ Enrolled members (or members eligible for enrollment, including descendants up to age 19) of the Hannahville Indian Community who live on the Reservation, and Hannahville enrollees living in Delta or Menominee Counties, are eligible for PRC. These two counties are called our Purchased & Referred Care Delivery Area (or PRCDA).
- ✚ Members of other federally-recognized tribes, living on the Hannahville Reservation, are eligible for PRC.
- ✚ Enrolled members, or members eligible who move from the PRCDA, are covered for six (6) months from the date of departure or temporarily absent for reasons relating to education or employment, are eligible for PRC funds.
- ✚ Native Americans adopted by non-Native American parents must meet all PRC requirements to be eligible for care (e.g., reside within the PRCDA).
- ✚ Foster / Custodial Children: Native American children who are placed in foster care outside the PRCDA, by order of a court of competent jurisdiction, and who are eligible for PRC at the time of the court order, shall continue to be eligible for PRC while in foster care.
- ✚ Non-Indian members of an eligible Indian household residing on the reservation are eligible for direct services, and in some cases PRC, if the medical provider in charge determines that it is necessary to control acute infectious diseases or is a public health hazard.
- ✚ A non-Indian woman pregnant with a PRC-qualified member's Indian child is eligible for direct services and PRC funds related to the pregnancy for the duration of her pregnancy through post-partum (6 weeks after delivery). Paternity must be acknowledged in writing by the Native American or determined by order of a court of competent jurisdiction in compliance with the Federal Register.
- ✚ Members of other federally-recognized tribes NOT residing on the Hannahville Reservation are eligible for direct services only if living in the PRCDA. Other members outside of the PRCDA may be seen based on resource availability at the time of request.

- ⬇ Any individual who has not attained 19 years of age, is the natural or adopted child, step-child, foster child, legal ward, or orphan of an eligible Native American, and is not otherwise eligible for the health services provided at the facility, shall be subject to the same rules that apply to eligible Native Americans until such individual attains 19 years of age. (Indian Health Care Improvement Act, P.L.94-437)
- ⬇ All new clients must provide proof of eligibility and accurate registration before any services can be provided (i.e. tribal enrollment card or descendency letter.)

**DUE TO LIMITED FEDERAL FUNDING,
PRC IS CURRENTLY COVERING PRIORITY 1 AND A FEW PRIORITY 2 SERVICES.**

- ⬇ A Priority I service is defined as:
Immediate medical emergencies; immediate life-threatening situations; threat to limb or the senses; unstable condition requiring treatment for stabilization and potential for becoming life-threatening; not immediate emergency, but essential to daily function with no acceptable alternatives.
- ⬇ A Priority II services is defined as:
Contributes to better daily functioning, but not absolutely essential; able to function daily without progress loss of function or risk to life, limb or senses; may require specialty consultation; and there may be acceptable alternatives.

PRC REFERRALS

- ⬇ Prior to being seen by any provider or physician “outside” the Hannahville Health Center, you are required by PRC guidelines to “pick up” your referral letter at the Hannahville Health Center BEFORE referred services are performed. Failure to pick up your referral letter before your appointment, WILL result in denial of payment by PRC, and you will be held responsible for all payments. The referral process MUST be followed for the Hannahville Pharmacy to be able to fill any prescriptions that you may get from the referred provider.
- ⬇ When presenting at the emergency room you, or someone for you, must have contacted the nurse on call BEFORE arrival or upon arrival at the emergency room. If you have received prescriptions from this ER visit, your visit must be deemed a true emergency (*a medical condition for which immediate medical attention is necessary to prevent the death or serious impairment of the health of an individual*) in order to get prescriptions filled at the Health Center Pharmacy.
- ⬇ Only in TRUE emergency situations will this process be waived, as long as the client notifies the nurse at the Health Center within 72 hours of the visit. Life threatening conditions may include, but are not limited to:
 - Major injury (e.g. open chest wound with trouble breathing; spinal or neck injury with loss of sensation or motion)
 - Asphyxia (obstruction of the airway)
 - Profuse bleeding or laceration that requires stitches
 - Excruciating pain (chest, abdomen, head or ear), especially with fever
 - Difficulty breathing or asthma (when not responding to usual medication)
 - Convulsions that will not stop
 - Unconsciousness or unresponsiveness (e.g. drug or alcohol overdose)
 - Major bee sting reaction – hives, wheezing or swelling (e.g. whole arm or leg swells)
 - Admission to the hospital

If you are experiencing any of the above conditions, go directly to the nearest Emergency Room.

Please remember to call the clinic nurse within 72 hours.

The clinic nurse can be reached by calling (906) 466-2782 extension 2532,
Monday through Friday 8:00am – 4:00pm.

- ⬇ After hours and holidays, please call (906) 280-2669 or you may call the Health Center and stay on the line to be directly connected to the on-call nurse’s phone. If you get the voice mail, please speak slowly and clearly and:
 - Leave your name and a number you can be reached at
 - If time permits, leave a brief message

- ✚ Please give the nurse up to 10 minutes to return your call. If the nurse has not returned your call, please call her again.
- ✚ Please call the nurse on call prior to going to the “Walk-In Clinic” or “Emergency Room” so that the nurse is able to advise and make any recommendations. The nurse will also assist you with any referrals needed.
- ✚ Failure to do so will result in not being able to fill any prescription(s) at the Health Center Pharmacy that you may receive at these visits.
- ✚ Depending on the Priority Level, visit charges may not be covered by PRC.
- ✚ If you need to be seen as soon as possible at the clinic, please call the medical receptionist at (906) 466-2782 at 8:00am on any regular business day. The nurses will do their best to accommodate your request.

THE STEPS TO OBTAINING A REFFERAL ARE:

- 1) Schedule an appointment with the Physician or the Physician’s Assistant at the Hannahville Health Center. The Physician/Physician’s Assistant will determine if a referral is needed. The provider will generate the request (order) for the referral.
- 2) The request (order) for the referral will be given to Laurie Ault, or in her absence, Linda Triest, or designee. An appointment will be made and a referral letter will be generated. Referrals are only authorized for what is stated on the “purpose / services requested” line of that referral letter. Any additional appointments (labs, x-rays, surgery, follow up appointments, etc.) will require a new referral.
- 3) The client will go to the front desk, where the receptionist, or in her absence, designee, or Linda Triest, where the referral process is explained and the referral letter is signed. Receptionist will also give instructions for tests, procedures or surgeries. The signed referral must be taken to the appointment along with any insurance information needed by the outside provider.

- ✚ **Contact Numbers for questions on referrals: (906) 723-2523**
 - Laurie Ault ext 2523
 - Michelle Savage ext 2532
 - Linda Triest ext 2520

Any referrals initiated by a Primary Care Provider other than Dr. Greenfield and our Physician’s Assistants will not be covered by Purchased & Referred Care. Clients who have “transferred” their medical care to another provider ARE NOT ELIGIBLE for referrals from the Hannahville Health Center or medications from the Hannahville Pharmacy.

Any questions or concerns, please contact Linda Triest at 906/723-2520.

Thank you for your understanding and assistance in this process.

What is meant by Indian Health Service and Purchased & Referred Care (Formerly known as Contract Health)?

The Indian Health Service is an agency of the Public Health Service under the U.S. Department of Health and Human Services.

The program serves hundreds of thousands of American Indians and Alaska Natives throughout the United States. Through Purchased & Referred Care, Indian Health Service can buy services that Indian Health Service is unable to provide at its own facilities.

The Indian Health Service/Purchased & Referred Care program is funded each year by the United States Congress.

The Indian Health Service/Purchased & Referred Care is (NOT):

- 1. An entitlement program (such as Medicare).**
- 2. An insurance program.**
- 3. An established benefit package.**

Purchased and Referred Care payments are authorized based on clearly defined guidelines and eligibility criteria and are subject to availability of funds. The Indian Health Service cannot guarantee that funds will always be available.

Purchased & Referred Care funds are intended to help pay for health care where no other sources of health care payment are available, or to supplement other alternate resources after they have been utilized. The use of alternate resources enables Indian Health Service to provide more and better health care for Indian people.

Purchased & Referred Care payments are authorized based on medical priority, guidelines, and eligibility criteria.

Please Remember:

Purchased & Referred Care is services provided by private doctors and hospitals that Indian Health Service is unable to provide. Purchased & Referred Care is used in the following situations where:

- 1. No tribal or Indian Health Service direct care facility exists.**
- 2. The Indian Health Service or tribal direct care facility cannot provide the required Emergency and/or specialty care.**
- 3. A client's alternate resource is not enough to cover the total cost of required care.**
- 4. Such services fall within medical priority of payment.**

What is meant by “Alternate Resources?”

Alternate resources are other sources of health care or health care payment available and accessible to you.

1. You are required by regulations (42 CFR 36.61) to apply for an alternate resource if there is reason to believe that you may be eligible for alternate resources.
2. If you are eligible for an alternate resource and you refuse to apply for or refuse to use that alternate resource, you will not be eligible for Purchased & Referred Care funds. You do not have to use your own financial resources or sell valuables or property to qualify for alternate resources.

Some examples of alternate resources:

1. Medicare (Part A, Part B)
2. Medicaid program
3. Veterans benefits (Champus, Champva)
4. Children’s Rehabilitative Service (Crippled Children’s Services)
5. Private Insurance
6. Auto Insurance (liability)
7. Workman’s Compensation
8. State Vocational Rehabilitation
9. State Maternal and Child Health Programs

It is frequently to your advantage to sign up for these types of programs. Often these alternate resources can pay for or be a source of health care service that the Indian Health Service is unable to provide under Purchased & Referred Care program due to funding limitations and medical priorities.

Any questions or concerns regarding Purchased & Referred Care issues, please call Linda Triest at (906-723-2520).

RECAP OF NEED TO KNOW FOR PURCHASED & REFERRED CARE (FORMERLY KNOWN AS CONTRACT HEALTH SERVICES)!!!

- **PURCHASED & REFERRED CARE HEALTH IS NEITHER AN ENTITLEMENT PROGRAM NOR AND INSURANCE PLAN AND EACH FACILITY IS REQUIRED TO OPERATE WITHIN ITS BUDGET.**
- **PURCHASED AND REFERRED CARE SERVICES CONSIDERS AN ELDER TO BE 65 YEARS OR OLDER.**
- **PURCHASE AND REFERRED CARE IS THE PAYOR OF LAST RESORT, ACCORDING TO FEDERAL LAW. PURCHASED & REFERRED CARE RECIPIENTS MUST APPLY FOR ALL ALTERNATE RESOURCES BEFORE PURCHASED & REFERRED CARE CAN COVER ANY EXPENSES. EXAMPLES OF ALTERNATE RESOURCES ARE AS FOLLOWS:**
 - **MEDICARE, MEDICAID, WORKERS' COMPENSATION, VA BENEFITS, AND ANY OTHER MEDICAL ASSISTANCE PROGRAMS.**
- **ALL APPLICANTS MUST PROVE THAT THEY HAVE APPLIED FOR AND COMPLETED ALL APPLICATIONS FOR ALTERNATE RESOURCES.**
- **PURCHASED & REFERRED CARE CURRENTLY COVERS PRIORITY 1 REFERRALS AND PRIORITY II FOR ELDERS.**
- **PRIOR TO BEING SEEN BY ANY PROVIDER OR PHYSICIAN "OUTSIDE" THE HANNAHVILLE HEALTH CENTER, YOU ARE REQUIRED BY CONTRACT HEALTH TO PICK UP YOUR REFERRAL PRIOR TO YOUR APPOINTMENT.**
- **ONLY IN TRUE EMERGENCY SITUATIONS, WILL THIS PROCESS BE WAIVED, AS LONG AS YOU NOTIFY THE NURSE AT THE HEALTH CENTER (WITHIN 72 HOURS) OF THE VISIT.**

WHEN PRESENTING AT THE EMERGENCY ROOM, YOU OR SOMEONE FOR YOU, MUST HAVE CONTACTED THE NURSE ON CALL BEFORE ARRIVAL OR UPON ARRIVAL AT THE EMERGENCY ROOM.

SEE ATTACHED; PURCHASED & REFERRED CARE BOOKLET FOR FURTHER EXPLANATION AND IF ANY QUESTIONS, PLEASE CALL LINDA TRIEST AT 906-723-2520